



Usher/Ticket Taker & Security Guards Pre-screening Event for Staple Center / Microsoft Theater

Where: Watts Los Angeles WorkSource Center
2224 E. 114th Street
Los Angeles, CA 90059

When: Tuesday, November 29, 2016 & Wednesday, November 30, 2016 or
Friday, December 2, 2016

Time: *Three sessions-* All occur at 1:30 p.m. each day listed above

Pay Rate:

Usher/Ticket Taker \$13.57 per hour (Part-time-event based) **80 positions**

Security Guard \$14.07 per hour (Part-time event based) **50 positions**

PLEASE READ JOB DESCRIPTIONS AND QUALIFICATIONS AS THERE WILL BE NO EXCEPTIONS:

- If applying for a Security Guard position you must have a valid Guard Card
- Greet guests as they enter Microsoft Theater or STAPLES Center.
- Provide guests with direction and assist with information requests.
- **One year customer service experience**, preferably in a sports/entertainment venue environment.
- Must be available at least 5 evening events per week; including all events on Fridays, and weekends.
- Check tickets for guests attempting to access their location.
- Ability to pass a pre-employment background check, employment verification, and drug screening.
- **Must have a high school diploma or equivalent for all positions.**
- Effectively and calmly interact with angry or emotional guests and employees.
- Reliable, punctual, and regular attendance with good communications skills.
- Effectively and calmly interact with angry or emotional guests and employees.
- Must be able to adhere to basic uniform and appearance standards that include, but are not limited to:
No visible tattoos, presentable hair not of an extreme style or color and no visible piercings.

In order to attend the session you MUST understand and follow the instructions:

- Must be eligible to enroll in the Watts/LA WorkSource Center-NO EXCEPTIONS!
- Must register in www.caljobs.ca.gov prior to event.
- Must bring your Resume, ID, Social Security card and Veterans please bring your DD-214.
- Dislocated workers bring proof of unemployment benefits.
- Males 18-24, be prepared to show you're enrolled in Selective Services or eligible.

For more information contact: Tisha Kennedy 323-357-1829 or 323-249-7751



Housing Authority of the City of Los Angeles (HACLA) is an equal opportunity employer and all qualified applicants will receive consideration without regard to race, ancestry, color, national origin, religion, sex, disability, medical condition, age, genetic information, veteran status, sexual orientation, gender identity, or any other status protected by law. HACLA will reasonably accommodate individuals with disabilities. To request a reasonable accommodation, please contact Hector Chacon, EO Compliance Officer (2220 E. 114th Street, Los Angeles, CA 90059 Telephone 323-249-7751, TTY 323-567-8977), and 5 business days in advance.